

**MARILYN VAN HOUTEN**  
**BSN RN MS CDMS CCM**

**LICENSES & CERTIFICATIONS**

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|---|----------|
| CCM = Certified Case Manager  | #528     |
| CDMS = Certified Disability Management Specialists                                      | #03831   |
| Florida R.N. License  | #49433-2 |
| State of Florida, Division of Worker's Compensation,<br>Rehabilitation Service Provider | #XA00728 |

**EDUCATION**

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| 1965-1969 | University of Miami – Coral Gables, FL.<br>Bachelor of Science in Nursing, Minor in Psychology                                     |
| 1983-1985 | Nova University – Fort Lauderdale, FL.<br>Master of Science in Human Services Administration<br>Graduated with Honors (4.0 g.p.a.) |

**PROFESSIONAL EXPERIENCE**

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|--------------|---|
| 1988-Current | <p><b>Rehabilitation Case Management, Inc.</b> – Miami, FL<br/>President/Case Management Consultant<br/>Providing Case Management services to Workers Comp,<br/>Group Health, LTC and Disability Management Companies<br/>as well as individuals and Attorneys. Specializing in<br/>catastrophic disease and injury. Providing services in 6<br/>states, with 33 Nurse Case Managers.</p> <p>Consulting experiences in start up of Case Management<br/>Dept. within TPA for WC carrier.</p> <p>Consulted for International Medical Co. to initiate Case<br/>Management services in-house to coordinate catastrophic<br/>patient care in the U.S.</p> <p>Developed on-site case management protocols for high<br/>cost, catastrophic cases. Developed a unique bi-monthly<br/>newsletter to case managers teaching everything from the<br/>basics to complexities of on-site case management delivery.<br/>Developed a unique orientation program for all new case<br/>managers soon to be done on the Internet.</p> |
| 2000-2005    | <b>Case-Manager.Net-</b> Olympia Way  |

Chief of Professional Affairs  
Directing catastrophic Case Management Services to  
TPA's and Group Health Carrier's throughout the US.  
Wrote policies & procedures manual.  
Conducted in-service conferences to teach value of case  
management.

1987-1991

**Rehabilitation Services** – Winter Park, Fl.  
Regional Manager/Rehab Specialist  
Managed 15 Case Managers throughout the state of Fl.  
Worked directly with Florida Roofing Association, self  
insured fund, managing care of roofers and other  
construction workers who have had catastrophic accidents,  
especially burn and spinal cord injuries. Initiated  
specialized program for drug and alcohol education and  
treatment. Developed and chaired Networking meetings in  
community.

1985-1987

**VPS Case Management Services, Inc.**-Fort Lauderdale,  
FL  
Rehab Specialist/Case Manager  
Workers comp, Group health case management, including  
pediatric case management and catastrophic injury  
management.  
Case Manager of the Year 1986.

1993-1996

**Nova University** – Fort Lauderdale, Fl.  
Cluster Coordinator/Health Care Service, Bachelor  
Program  
Coordinated all on-site operations of University program  
done at off campus locations, including testing, hiring  
professors, registration and on going coordination between  
students and university.

1982-1985

**South Dade Home Health Services, Inc.** – Miami, FL  
Director of Internal Affairs & Human Resources  
Responsible for full operations of Medicare certified Home  
Health agency, including all human resources and  
compliance with federal programs and procedures.  
Conducted frequent in-services to nurse and Rehab staff.

1979-1982

**Hospice, Inc.** - Miami, FL  
Assistant Administrator, Patient/Family Care Coordinator

Assisted in writing the first government grant for Hospice care coverage. Was the first paid staff member of largest Hospice program in the nation. Administered all professional and operational issues of program. Managed compliance with federal policies. Initiated many protocols and procedures for case managers still in use today.

1978-1979

**Atlantic Home Health, Inc.** - Miami, FL  
Administrator/Director of Nursing  
Responsible for professional and operational issues for Medicare Home Health agency including compliance with federal policies.

1972-1978

**Visiting Nurses Association of Dade Co., Inc.** - Miami, FL  
Coordinator for Hospitals/Public Health Nurse II & III  
Delivered hands on care to individuals needing skilled nursing care in the home. Promoted to Supervisor and then Coordinator between hospital discharge planners and VNA.

1971-1972

**Monroe County Department of Public Health**–Key West, FL  
Public Health Nurse II  
Delivered Public Health services including immunizations, STD follow ups, family planning and school nurse services in Key West and surrounding rural areas.

1969-1972

**Florida Hospital** – Orlando, FL  
Psychiatric Nurse/Nurse Clinician  
Team leader in an in-patient psychiatric nursing unit.  
Group therapy leader. Assisted in electro-shock therapy and counseling.

### **PROFESSIONAL AFFILIATIONS & AWARDS**

1979-1982

Oncology Nursing Society – Member – Attended International Symposium on Terminal Care, Montreal, 1982

1979-Present

Florida Nurses Association – Member – District 5

1981-Present

American Nurses Association – Professional Certification in Nursing Administration (CNA)

|              |   |
|--------------|---|
| 1984         | Long Term Care Committee – Area Agency on Aging,<br>Expert Group: Policy, Planning, Administration, Finance   |
| 1984         | Certificate of Recognition for distinguished academic<br>achievement – Nova University – for grade point average<br>exceeding 3.75                                      |
| 1985-Present | Board for Rehabilitation Certification – Certified Disability<br>Management Specialist (CDMS). Served as liason between<br>SFCMN & IARPPS                               |
| 1986         | National Case Manager of the Year – VPS Case<br>Management Services, Inc.   |
| 1988         | <i>Who's Who of Woman Executives</i> – National Reference<br>Institute  |
| 1989-Present | American Association of Rehab Nurses, Dade Association<br>of Rehab Nurses   |
| 1988         | <i>Who's Who of Woman Executives</i> – National Reference<br>Institute  |
| 1989         | <i>National Distinguished Service Registry</i> – Recognition in<br>the field of rehabilitation  |
| 1990         | Committee on Drug Free Work Place – Developed WAR<br>Program (Workers at Risk) for Florida Roofing and Sheet<br>Metal Contractors Association                           |
| 1991         | Developed CISD Program (Critical Incident Stress<br>Debriefing) teaching rescuers and witnesses the symptoms,<br>effect and resolutions of a critical incident response |
| 1992-Present | Director, Case Management Society of America (CMSA),<br>National Board of Directors 1996-1999   |
| 1992-1993    | Awarded Project Network Grant – providing medical and<br>Vocational Case Management to Social Security Recipients   |
| 1993-Present | Certified Case Manager (CCM)<br>Certified Insurance Rehabilitation Specialist Commission  |

|                |   |
|----------------|---|
| 1993-Present   | Certified provider for federal employees, US Department of Labor – Early Nurse Intervention Program   |
| 1993-Present   | American Association of Legal Nurse Consultants   |
| 1994-1998      | Case Management Society of Florida (CMSF) – Government Affairs Chairperson, representing case management to elected official in Washington, D.C. and State of Florida |
| 1994-Present   | Board of Directors, CMSF  |
| 1994-Present   | Certified Volunteer /Therapy Dogs, Inc.   |
| 1994 – 1997    | Made frequent trips to Washington D.C. on behalf of local, stated and National CMSA to speak with key legislators on the benefits of case management.                 |
| 1996-1998      | President of Dade County Chapter, South Florida Case Management Network (SFCMN)   |
| 1996-1998      | Board of Directors, SFCMN   |
| 1996-1997      | National Government Affairs Committee Co-chair. Case Management Society of America  |
| 1997-1998      | <i>Who's Who in Medicine and Healthcare</i> –   |
| 1997-1999      | Marquis's Who's Who   |
| 1996-Present   | Advisory Committee, Children's Rehab Network, Miami, FL   |
| 1997-Present   | Advisory Committee and Consultant, Provider Health Care Miami, FL   |
| 1998-Present   | Item writer for Certification of Disability Management Specialist Commission, National CDMS examination   |
| 2003 – Present | Committee member of Governmental Affairs, Case Management Society of America  |

## PUBLICATIONS AND PRESENTATIONS

- May 1992                      “Who’s Life Is It?”  
Keynote Speaker, State of Florida, Association of Rehab  
Nurses, annual Conference, personal accounts of ethics in  
rehab
- Winter 1996                      Case Review, contributor “*Creating the Prints for Pediatric  
Case Management*” Volume 2 November 1
- October 1996                      Inside Case Management, Article “*Keeping up with the  
Competition – Strategic Planning for Success in Managed  
Care and Workers Compensation Case Management*”  
October 1996
- July 2005                      The Self-Insurer Article “*Lessening the Impact of the Long  
Term Catastrophic Comp Case*” July 2005, Volume 22